Hello Gators, Parents and Family Members:

On behalf of the Housing and Residential Life teams, I welcome you to the SF State residential community. This is the start of an exciting Semester and we hope you are acclimating to campus life and have made your community a home away from home.

This newsletter gives you information on a variety of topics specific to your community and the campus at large. These topics affect you as a student academically and in your new home.

In this issue:
We are reminded of some important dates during the Fall semester. To stay aware of these calendar events, make sure you keep tabs on student life initiatives and check out SF State Housing social networks. (Listed at the end of this newsletter)

Our Housing Resident Financial Services Coordinator gives you information about financial planning for campus expenses and understanding your student’s Financial Aid award in the context of residential housing. We focus on the residential dining program particularly in light of the new exciting concepts Sodexo Residential Dining is premiering this semester.

We clarify the process of requesting an early cancellation of your housing space while still meeting the terms and conditions as set forth by the 2016-2017 License Agreement.

There are other topics in this newsletter that we hope you will enjoy reading to stay aware of the many activities promoted through the office of Student Life, Residential Life and University Property Management.

Philippe Cumia,
Director
Student Housing Program,
University Property Management.

We make community happen!

Contact:
Office Hours:
Monday - Friday
9am - 5pm

Email: housing@sfsu.edu
Phone: (415) 338-1067
Fax: (415) 338-6219

800 Font Blvd
San Francisco, CA 94132
Street Side of Mary Ward Hall
Getting Involved!

Residents are encouraged to get involved. We have a number of different student organizations within Residential Life. The Residential Housing Association is the student body for the students living within the residential community and their role is:

- To bring together student leaders to have fun
- To act in the best interests of residents at local and larger campus levels
- To develop leadership skills in students
- To encourage participation of residents in the community
- To become involved in one of the many programs and organizations happening in the Residence Community, email rhaboard@sfsu.edu

In addition to Let’s Talk! Residential Life offers free, confidential counseling services around emotional, mental health, relationship, and academic issues for all housing residents.

Call 415 405-4415 to schedule an appointment.

(For any psychiatric emergency, call our the University Police at 911)

Take a look at these ResLife Student Resources and Organizations!

RHA (Residential Hall Association)
NRHH (National Residence Hall Honorary)
Hall Governments
RL Student Organizations
Student Life Initiative

Counseling Services

Let’s Talk! is held every weekday in the residential communities on campus. Below are the locations and times:

The Towers: Monday – 12pm to 1pm @ Towers lobby
Mary Park Hall: Monday – 4pm to 5pm @ Mary Park Lounge
The Village AC Office: Tuesday – 1pm to 2pm @ Office across from Village Market
Mary Ward Hall: Wednesday – 11:30am to 12:30pm @ Mary Ward lobby
UPS: Friday - 11:30am to 12:30pm @ 4 Arellano Ave, across from the library

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(For any psychiatric emergency, call our the University Police at 911)
Installment Payment:

Residents must pay by the fifth of the month to avoid a $20.00 late fee. Please make sure to include your name and student identification number on the check.

Apply:
Students can still apply for Pell grants and loans after March 2 deadline.

To apply, go to http://www.fafsa.ed.gov, SFSU Title IV Code: 001154.

Students with questions should visit the SF State Financial Aid website.

Financial Aid Recipients:

The resident is responsible for verifying that there is enough financial aid to cover the four installments due each semester or pay housing the difference not covered by their Scheduled Financial Aid Net Disbursement, per semester.


Parent PLUS loan borrowers:

You must complete the additional steps after accepting the Parent PLUS loan as part of the financial aid award offer. A parent must be approved though the Department of Education and complete a parent Master Promissory Note through the Department of Education. Go to SF State Gateway, log in and refer to the student “to do list” requirement.

Request additional unsubsidized loan: If denied the parent PLUS loan, or your parent cannot get an endorser, the student (not the parent) may request in writing additional unsubsidized loan at the Office of Student Financial Aid, located in the Student Service Center.

Scholarship Opportunities:

Students can start applying for the next academic year scholarships during the spring 2017 semester! For self-help process, workshops, scholarship applications and more, go to http://www.sfsu.edu/~finaid/scholarships/.

Installment Payment Plan
Residents must pay by the fifth of the month to avoid a $20.00 late fee.
Intending to Vacate University Housing?

Your Housing License Agreement is for the entire academic year. In order to gain approval for a license cancellation, you must provide a 30 - day notice AND meet one of the following criteria to be approved for cancellation:

- End of Student status
- Marriage or Domestic Partnership
- Hardship or extraordinary circumstances

Further explanation of the above criteria can be found on the Intent to Vacate form located on the “Forms” page of our website at http://housing.sfsu.edu/content/current-resident-intent-vacate

Students, do you feel overwhelmed when you hear there is something wrong with your computer that keeps you from doing your schoolwork? “It just keeps rebooting ....” “Everything is frozen....” Even if you have some technical background it can be very difficult to fix a computer problem. Fortunately, University Housing ResNet and our commercial partner Apogee can assist students with these issues.

ResNet and Apogee are responsible for the student resident network at SF State, and one of our primary responsibilities is the maintenance of a safe and functional computing environment.

Apogee & University Housing work together to proactively avoid problems where possible and troubleshoot issues quickly when they arise. For any issues involving the Internet connection, student can contact Apogee’s 24/7/365 student support center as follows:

- Call 1-888-478-8864 to reach a direct service rep within 60 seconds
- Chat with a live Apogee customer service representative at www.myresnet.com
- Text “ResNet” to 84700
- Sending an email to support@myresnet.com.

If your issue cannot be resolved over the phone, students can schedule an appointment with an on-site coordinator to get hands-on support in their room at a time convenient to your student. A trained ResNet technician will visit their room and either fix their problem or advise them on the steps to take care of it themselves. In very short order your student will be back on the Internet and focused on succeeding in school. And you can relax.
SHOW US HOW YOU SACK HUNGER
1. Follow @Oikos on Twitter and/or Instagram
2. Post a pic of your favorite Oikos® product and tag @Oikos using #SackHunger2016 AND #Sweepstakes
3. Wait to see if you win a $150 card to giftNFLShop.com

09/04 to 10/29 - Help fight Childhood hunger. Win prizes. It's easy to help make a difference. Enjoy your favorite Oikos product from on-campus dining and Dannon will donate* to the Sodexo Stop Hunger Foundation, working to end childhood hunger. Then, enter the #SackHunger2016 #Sweepstakes with a picture of your favorite Oikos product to win $150 from NFLShop.com. http://bit.ly/2aAyNR7

The Depot is San Francisco State University’s premier entertainment venue. The Depot is a non-profit that is funded by the student body of SFSU. They also help organize and bring music to other parts of campus!

Where: Lower level of the Student Center

10/10 - Comedy Night
11/14 - Comedy Night

Come and get connected with the staff and resources of the Undergraduate Advising Center and ASI Project Connect. Students will have the opportunity to get professional advice, information and resources. The workshop will conclude with a question and answer session where the students could not only ask questions freely but also network with one another.

The Career Services Office offers a wide variety of workshops available to all current SF State students and alumni. To register, please use your OrgSync account. The following are upcoming workshops:

(Resumes & Cover Letters)
10/10 - Get Yourself Linkedin
10/25 - The Art of Interviewing
11/9 - Professional Headshots
11/29 - Dress for Success
12/6 - How to Find Your Dream Job

See Page 12 for more info!
Returning Residents Self Selection  
2017-2018

The Returning Resident process allows current academic year residents to reserve and confirm space reservation for the following academic year. Residents will submit their License Agreements ONLINE, using the SF State Housing Portal.

Residents who complete the necessary paperwork and payment by the deadline will be allowed to choose a room on a first-come, first-served basis.

Timeline:

**February**: Information about the Returning Resident license agreement and initial payment emailed to current residents

**March**: 2017-2018 License Agreement and initial payment available on the SF State Housing Portal

**March – April**: Reminders to current residents via email and social media

**Early May**: Deadline for the completion of the License Agreement and initial payment; payment can be made online or in the Housing Office by personal check, money order or cashier’s check

**Late May**: Room selection information emailed to residents; time slots are assigned based on license agreement and payment completion date and time

**Early June**: Room selection period; residents who do not get a space via the online room selection will be placed on a waitlist, which updates weekly

**June – July**: Wait List updates; students will be emailed a confirmation if space becomes available

**August**: Room assignment, roommate information and Move-In Day information emailed to confirmed residents

**August 19**: Fall 2017 Move-In Day
Welcome to the SF State Dining Experience

On behalf of the entire SF State Dining Services team I'd like to welcome you to a collegiate dining experience unlike any other. From a well-balanced menu offering that includes vegan, vegetarian, and gluten-free options to festive meals celebrating the cuisines of our world to the sourcing of locally-grown and sustainably-harvested items, we've thought of everything to make your dining experience top notch.

The transition from home to college can be stressful and we want to thank you for dining with us. Please keep us informed of your concerns, questions, and comments. The most convenient feedback channel is via our website at: https://sfstate.sodexomyway.com/people/feedback.html.

Warmly,
Hee Bong Hyun
Dining Center
Resident District Manager - Sodexo

Events of Your Dining Program

At SF State Dining Services, we offer more than a great meal for students. We excel at offering the ultimate Campus Life experience with weekly promotions, semester events and prize winning contests. We've planned a variety of events featuring flavors from all over the world. We will be featuring our local farms and sustainably-grown ingredients. Later in the fall, City Eats will host a fun pumpkin carving contest and you’ll get a chance to make your own candy apples. View our October calendar for our featured events!

What’s New

SF State Dining Services has some exciting plans in store. Our new California Favorites station features zesty Mexican food every day, including our famous Taco Tuesdays.

Can’t find something to eat that meets your dietary restrictions? Just Ask! We are more than willing to accommodate you by cooking up a veggie burger or a gluten-free option.

Using your meal plan just got a whole lot easier. Now, residents can use their meals for meal exchange bundle at Café in the Park for to-go sandwiches and salads, and Bricks for late night eats. Check out sfstate.sodexomyway.com for the latest details of this flexible dining program.

Questions? Contact Us!
Dining Services | 801 Font Boulevard | San Francisco, CA 94132 | tel. (415) 405-54423
# Contact List

## Residential Life Staff Directory

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>David Rourke</td>
<td>Director</td>
<td>(415) 338-1822</td>
<td><a href="mailto:drourke@sfsu.edu">drourke@sfsu.edu</a></td>
</tr>
<tr>
<td>Patrick McFall</td>
<td>Conduct Coordinator</td>
<td>(415) 405-8028</td>
<td><a href="mailto:pmcfall@sfsu.edu">pmcfall@sfsu.edu</a></td>
</tr>
<tr>
<td>Aaron Kitashima</td>
<td>Administrative Assistant</td>
<td>(415) 405-2227</td>
<td><a href="mailto:akit@sfsu.edu">akit@sfsu.edu</a></td>
</tr>
<tr>
<td>Johana Duarte</td>
<td>Project Coordinator</td>
<td>(415) 405-8078</td>
<td><a href="mailto:jduart@sfsu.edu">jduart@sfsu.edu</a></td>
</tr>
<tr>
<td>Karla Castillo</td>
<td>Clinical Counselor</td>
<td>(415) 405-4415</td>
<td></td>
</tr>
<tr>
<td>Tracy Patton</td>
<td>Residence Hall Area Coordinator</td>
<td>(415) 338-7024</td>
<td><a href="mailto:tpatton@sfsu.edu">tpatton@sfsu.edu</a></td>
</tr>
<tr>
<td>Kyle Elliot</td>
<td>Area Coordinator VCS</td>
<td>(415) 405-8008</td>
<td><a href="mailto:kelliot@sfsu.edu">kelliot@sfsu.edu</a></td>
</tr>
<tr>
<td>Zachary Tepper</td>
<td>Resident Services Coordinator</td>
<td>(415) 405-9382</td>
<td><a href="mailto:ztepper@sfsu.edu">ztepper@sfsu.edu</a></td>
</tr>
<tr>
<td>Cherie Bachman</td>
<td>Area Coordinator, University Park North</td>
<td>(415) 682-2125</td>
<td><a href="mailto:cbachman@sfsu.edu">cbachman@sfsu.edu</a></td>
</tr>
<tr>
<td>Jamila Cambridge</td>
<td>Area Coordinator, University Park South</td>
<td>(415) 859-5726</td>
<td><a href="mailto:jscambri@sfsu.edu">jscambri@sfsu.edu</a></td>
</tr>
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### Contact the Housing Office!

- Give us a call for more information
  - Make payments
  - Meal plan changes
  - Ask Housing financial
  - Intent to Vacate and
  - Room Change forms

**Phone:** (415) 338-1067  
**Email:** housing@sfsu.edu  
**Hours:** M-F 9am-5pm

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### Need to contact your building's front desk?

- **Mary Ward Hall:** (415) 406-5703; 24 hours daily  
- **Mary Park Hall:** (415) 406-5702; 24 hours daily  
- **Towers:** (415) 405-9360; 24 hours daily  
- **Towers Jr. Suites:** (415) 405-9350; 24 hours daily  
- **Village:** (415) 405-8000; 24 hours daily

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### Problems with your room? Call the Service Desk!

**Phone:** (415) 405-0579  
**Hours:** Sat to Sun, 9am - 12am (midnight)  
**Email:** rpm@sfsu.edu  
**Hours:** M-F 8am - 12am (midnight)
SF State Housing is Hiring!

The Housing office is looking for Student Assistants that have experience with Customer Service and who enjoy a fast pace office environment. If you like to know more about our openings, please click below.

Click here for our application!

GatorJOBS provides employment and internship opportunities for SFSU students and alumni by employers.

Only SFSU students, recent alums and those with a Career Center Membership are eligible to view job listings. Click here to start your career!

Career opportunities include:
- On-Campus Work Study and Student Assistantships
- Internships and Cooperative Education Programs
- Programs in Government Education
- Opportunities in Non-Profit and Volunteer Organizations
- Full- and Part-Time Employment

Career Workshops

10/10 - “Get Yourself LinkedIn”
Student Services Bldg 401, 2pm-3pm

10/25 - “The Art of Interviewing”
Student Services Bldg 401, 11am-12pm

11/9 - “Professional Headshots”
Rosa Parks F (Student Center), 2pm-4pm

11/29 - “Dress for Success”
Rosa Parks F (Student Center), 2pm-3pm

12/6 - “How to Find Your Dream Job”
Student Services Bldg 304, 12pm-1pm
SF State Important Dates

Mark your calendars and check up on these important Gator dates!

11/11  -  Veteran’s Day; no classes
11/21  -  Fall recess begins; no classes
11/26  -  Fall recess ends; no classes
12/14  -  Last day of classes
12/15  -  Final Exams begin
12/21  -  Final Exams end

For more information, check the following site.

SF State Housing Calendar

Here are your Fall 2016 Housing dates!

11/11 - Veterans Day. Housing Office is closed
11/18 - Fall Recess begins. Dining facilities close after dinner and remain closed. Residence Community remains open
11/24 to 11/25 - Thanksgiving; Housing Office closed
11/28 - Fall Recess ends. Dining facilities reopen for breakfast
12/14 to 12/21 - Finals Week
*12/21 - Winter Break begins. Residence Halls and Towers Jr. Suites, Dining Services close at 8pm. All other communities remain open.
12/26 to 1/2 - Housing Office closed

*Please note the change in Winter Break dates.